

July 14, 2010

Team Kettler  
Kettler International  
1355 London Bridge Road  
Virginia Beach, VA 23453

Dear Sir:

This letter is intended to be a pat on the back for handling my small request in a helpful and effective way. Parts arrived (early) and went right on - no problem. I didn't say what happened to my table so will mention it now. The wind blew it over and it fell in a way that broke the clamps on one side. A freak accident.

Any way, thank again.